



# Senior Service Centre Technician

A fantastic opportunity has become available for an experienced Senior Service Centre Technician to join our business at WorldsView based at our offices in Woodmead, Sandton.

## OUR AFRICAN DISTRIBUTION STORY

WorldsView turned 21 in the year 2020. We represent global leaders such as **Autodesk**, **Esri**, and **Topcon**. WorldsView wants to be the **preferred distribution choice for global technology brands** in the make-build arena looking for access to African markets, and for African resellers looking for **access to exciting, profitable business opportunities**. We are **passionate about building the future of Africa**.

## EDUCATION AND EXPERIENCE



- 3 TO 5 YEARS EXPERIENCE IN SERVICING, CALIBRATION, AND REPAIRS OF GEOPositionING EQUIPMENT (TOTAL STATIONS, GNSS, LASER LEVELS, OPTICAL LEVELS)
- EXPERIENCE IN INSPECTION OR ASSESSMENTS OF EQUIPMENT FOR QUOTATIONS
- RELEVANT TERTIARY EDUCATION (PREFERABLY SURVEYING/ CONSTRUCTION/ INFRASTRUCTURE/ or MINING RELATED)

## SKILLS

- DEMONSTRATE AN ABILITY TO RAPIDLY DEVELOP YOUR PRODUCT KNOWLEDGE.
- EXCELLENT VERBAL AND WRITTEN COMMUNICATION SKILLS.
- DEADLINE DRIVEN.
- GOOD PRESENTATION AND TRAINING SKILLS.
- A STRONG RELATIONSHIP BUILDER.
- PAY ATTENTION TO DETAIL.
- CUSTOMER SOLUTION FOCUSED.

## WHAT'S IN IT FOR YOU?

COMPETITIVE BENEFITS PACKAGE  
AMAZING OPPORTUNITIES FOR CAREER PROGRESSION  
WORKING IN THE ONLY CERTIFIED TOPCON SERVICE CENTRE IN SOUTH AFRICA  
WORK-LIFE BALANCE  
AN OPPORTUNITY TO LEARN ABOUT OUR DIVERSE ENVIRONMENT AND OUR AFRICAN FOOTPRINT

## TO APPLY

If you wish to apply, please send your CV through to Jenna Brocklebank at [Jenna.Brocklebank@worldsview.com](mailto:Jenna.Brocklebank@worldsview.com)

## KEY PERFORMANCE AREAS

### WORKSHOP SERVICE MANAGEMENT

According to your role, maintain, repair, calibrate, test a variety of geopositioning instruments. Be responsible for the workshop to ensure all instrument service work is conducted in a productive and profitable manner, within agreed customer timelines.

### WARRANTY

Monitor and report on any warranty issues in accordance with company warranty policies, informing all stakeholders timeously to prevent potential out of warranty charges.

### WORKSHOP OCCUPATIONAL HEALTH AND SAFETY

Consistently and actively promotes health and safety within the workshop at all times, for staff and visitors. Is committed to avoiding accidents and incidents which will adversely impact on the safety of staff and customers. Zero accident/incident Policy.

### WORKSHOP ADMINISTRATION

Provide professional administration by actively monitoring all administrative tasks, from opening jobs, through service productivity, to closing jobs, ready for invoicing and dispatching. Maintaining job cards professionally.

### PERSONAL DEVELOPMENT

Develop your skills, knowledge and ability to offer a world-class service centre experience to our partners and customers